ROOF LIGHTS

Delivery & Lifting

Big Rooflights are unique to each project and will normally be manufactured and delivered within a 30-40 working day timeline. The rooflight frame will be provided pre assembled for sizes up to 5000mm x 2500mm. Where a rooflight either exceeds either 5000mm in length or when both dimensions exceed 2500mm the rooflight frame will be provided in kit form.

Instructions

1) Rooflights can be extremely heavy and may require multiple people on site to handle them safely. It is essential to consider both the weight and size of your rooflight during planning. The weight of each unit will be detailed in your order confirmation and pre-delivery documentation.
As a general guide, an average adult can safely lift around 30kg. For rooflights exceeding 150kg, it is strongly recommended that suitable lifting equipment - such as a HIAB or crane, is arranged in advance to unload the glass from the delivery vehicle.
Big Rooflights can provide HIAB delivery equipped with a vacuum lifter for safe offloading of glass. Please contact us in advance if you require this service.

2) Delivery is made to the kerbside, driveway, or nearest accessible point using a flatbed vehicle. For larger orders exceeding 1200kg, a HIAB delivery vehicle will be used.

3) Rooflights must be unloaded from the delivery vehicle and transported to the installation area by the client, builder, or installer - not by Big Rooflights. It is essential that adequate personnel and/or suitable equipment are available to carry out this process safely. In most cases, glazing trolleys will be required, and where ground conditions are uneven, additional provisions such as running mats may be necessary. Restricted access can present challenges, particularly at properties with limited entry points. In some instances, the rooflight may need to be carried through the house, which can be difficult if allowances have not been made for hallways, stairs, or narrow doorways.

Please ensure all access and handling requirements are carefully considered and planned prior to delivery.

4) The most challenging stage is lifting the glass onto the roof, particularly due to the size and specification of Big Rooflights products. If your rooflight exceeds 150kg, you should consult your builder to ensure they can safely manage the lift, or consider arranging specialist lifting equipment.

Big Rooflights works with a number of experienced providers offering HIAB, mobile crane, and lifting services. We can advise on whether specialist equipment is required and introduce you to our trusted partners. If you would like Big Rooflights to arrange this on your behalf, the cost will be the supplier's rate plus a 30% management fee; however, Big Rooflights will not be directly responsible for the lifting operation.

We can also provide a project supervisor to attend site and oversee the lift. If you require this service, please contact us to discuss your requirements and obtain a quotation.

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5) Whether you are arranging the lift yourself or Big Rooflights is providing the specialist vehicle, please ensure your fitters or builders are present on the day of installation to assist and ensure the lifting and installation process runs smoothly.